

# Courtney Brillhart *User Experience Professional*

## EXPERIENCE

### Director, Product Design

**Secureworks** (April 2022 – Present)

*Leading a team of designers and user researchers for the Taegis XDR cybersecurity SaaS platform. Working closely with other cross-functional leadership to plan & prioritize work based on research and desired outcomes.*

### Senior Manager, Product Design

**Secureworks** (April 2021 – April 2022)

*Overseeing a team of designers as well as hands-on design/research as the product designer on the Reporting empowered team for the Taegis XDR cybersecurity SaaS platform.*

### Principal User Experience Designer

**Kaiser Permanente** (May 2018 – April 2021)

*Responsible for leading the user experience, design and strategy for KP's consumer-facing app (iOS/Android) in conjunction with the consumer-facing web portal. Overseeing a team of designers while working closely with product, technical leads, user research, business and clinical stakeholders.*

### Design Manager, Mobile UI/UX

**DaVita** (November 2016 – May 2018)

*Leading a team composed of UX Designers, Visual Designers and User Researchers as part of the Mobile Community of Excellence team; committed to identifying the best user experiences for clinicians, patients & internal employees through native iOS/Android applications.*

### Senior UI/UX Designer

**DaVita** (September 2014 – November 2016)

*Visual and UX design for physician, patient & internal employee native mobile iOS/Android applications. Collaborating with the Mobile Community of Excellence team to establish native mobile guidelines, governance and certification processes.*

### Interaction Designer

**Kaiser Permanente** (July 2011 – September 2014)

*Creating engaging experiences for Kaiser Permanente's online/mobile users that support member & business objectives across the iOS & Android Flagship mobile apps and kp.org.*

### Senior Web Designer (Contractor with Aquent, LLC)

**Kaiser Permanente** (June 2010 – July 2011)

### Graphic Designer

**The Arttime Group** (March 2008 – June 2010)

### Graphic Designer

**Phoenix Marketing/Creative** (June 2005 – March 2008)

## EDUCATION

### Azusa Pacific University ('05), Azusa, CA

*Bachelor of Arts Degree, cum laude*

Art Major with emphasis in Graphic Design

## SKILLS

Able to translate abstract concepts into concrete web & mobile experiences. Excellent understanding of usability testing techniques. Strategic and innovative thinker. Quick to learn, respond to and adopt new technologies. Solid communication & presentation skills. I thrive in a collaborative environment and from the synergy that comes from working with like-minded individuals who are passionate about their work.

Experienced in design management and leadership (servant leader philosophy), including building a robust team from scratch.

### Conference/training attendances:

- UIE How to Win Stakeholders & Influence Decisions 2023
- UXIM Interactions 2016-2017 in San Diego & Portland, OR
- Smashing Conference 2015 in New York City, NY
- UXIM Mobile 2013-2015 in Seattle, Denver & Salt Lake City
- Accessibility for iOS Training in Cupertino, CA
- SXSW 2012 (Interactive) in Austin, TX

## ACCOMPLISHMENTS

### General Assembly

*Featured panelist for "Career Conversations," January 2018*

*Featured speaker & panelist, December 2016*

### DaVita Core Value Award

*Recipient for "Continuous Improvement," January 2016*

### Kaiser Permanente Summer Internship Program

*Program Preceptor, Summer 2014; Individual Preceptor, Summer 2013*

### Kaiser Permanente Marketing Organization Offsite

*Featured presenter, June 2014*

Mobile & responsive web design best practices for increased consumer engagement.

### Communication Arts

*Featured artist, "Essence" T-shirt design*

June 2008 (website); September/October 2008 (publication)

## CONTACT

(720) 739-0343 | courtney.a.brillhart@gmail.com

**Portfolio:** courtneybrillhart.com

*References available upon request*