

Courtney Brillhart *User Experience Designer & Manager*

EXPERIENCE

DaVita, Denver, CO

Design Manager, Mobile UI/UX
November 2016 – Present

Leading a team composed of UX Designers, Visual Designers and User Researchers as part of the greater Mobile Community of Excellence team. With many streams of work and even more design problems to solve, I have the opportunity to work with other leaders in DaVita IT and business partners to ensure the design team is set up for success from a technology perspective as well as meeting the needs for our most important audience – our end-users. Agile/SCRUM & Scaled Agile Framework for Enterprise (SAFe).

DaVita, Denver, CO

Senior UI/UX Designer
September 2014 – November 2016

Visual and user experience design for physician, patient & internal employee native mobile applications. Collaborating with a world-class Mobile Community of Excellence team to establish native mobile guidelines, governance and certification processes for the entire organization. Agile/SCRUM & Scaled Agile Framework (SAFe).

Kaiser Permanente, Pasadena, CA

Interaction Designer
July 2011 – September 2014

Creating engaging experiences for Kaiser Permanente's online/mobile users that support member & business objectives across the iOS & Android Flagship mobile apps and kp.org, including responsive web design. Agile/SCRUM workflow. Experience supervising junior interaction design team members.

Kaiser Permanente, Pasadena, CA

Senior Web Designer (Contractor with Aquent, LLC)
June 2010 – July 2011

Creating web solutions that are visually pleasing, usable, on-brand and accessible while working closely with product owners, editors, interaction designers and developers for a wide variety of end users on a national-facing website. Agile/SCRUM workflow.

The Artime Group, Pasadena, CA

Graphic Designer
March 2008 – June 2010

Advertising, print, web design, branding/logo development for several nationwide clients.

Phoenix Marketing / Phoenix Creative, Claremont, CA

Graphic Designer
June 2005 – March 2008

Print & packaging design of marketing materials, web design, branding/logo development, preparing/sending files for pre-press/print, direct contact with clients.

EDUCATION

Azusa Pacific University ('05), Azusa, CA

Bachelor of Arts Degree, cum laude
Art Major with emphasis in Graphic Design

SKILLS

Able to translate abstract concepts into concrete web & mobile experiences. Excellent understanding of usability testing techniques. Strategic and innovative thinker. Quick to learn, respond to and adopt new technologies. Solid communication & presentation skills. I thrive in a collaborative environment and from the synergy that comes from working with like-minded individuals who are passionate about their work.

Proficient in Sketch, InVision, OmniGraffle, Adobe Creative Suite. Some HTML/CSS and Javascript. Die-hard Mac user.

Conference/training attendances:

- UXIM Interactions 2016-2017 in San Diego & Portland, OR
- Smashing Conference 2015 in New York City, NY
- UXIM Mobile 2013-2015 in Seattle, Denver & Salt Lake City
- Accessibility for iOS Training in Cupertino, CA
- SXSW 2012 (Interactive) in Austin, TX

ACCOMPLISHMENTS

General Assembly

Featured speaker & panelist, December 2016

DaVita Core Value Award

Recipient for "Continuous Improvement," January 2016

Kaiser Permanente Summer Internship Program

Program Preceptor, Summer 2014; Individual Preceptor, Summer 2013

Kaiser Permanente Marketing Organization Offsite

Featured presenter, June 2014

Mobile & responsive web design best practices for increased consumer engagement.

Communication Arts

Featured artist, "Essence" T-shirt design

June 2008 (website); September/October 2008 (publication)

CONTACT

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References available upon request